

Stakeholder update: 2

March 2019



COMMUNITY ENGAGEMENT



**C/Inspector
Richard Stapleford**

Chief Inspector 2284
**BROXTOWE / GEDLING /
RUSHCLIFFE**
West Bridgford Police
Station
Rectory Road
NG26BN
(T) 07977283564
Richard.stapleford@nottinghamshire.pnn.police.uk

**Keep up-to-date with
your local policing
team:**

 Nottinghamshire Police
 @Nottspolice
Sign up for email alerts at
nottinghamshirealert.co.uk

Dear Stakeholder,

All Neighbourhood Policing Inspectors across Nottinghamshire have been asked to brief their relevant partners and communities in relation to our force review of community engagement. This 'stakeholder update' forms part of this communication process.

Engagement review- PROGRESS SO FAR..

Review of best practice

Visits to Norfolk Constabulary and West Midlands Police have resulted in three immediate opportunities to explore:

- 'Community engagement officers': this dedicated resource would take responsibility for assisting the local neighbourhood policing inspector in proactively driving all areas of community engagement within their area.
- 'Street watch' schemes: this is where interested residents come together (via Neighbourhood Alert) in response to emerging crime and disorder patterns to provide a targeted visible presence within their neighbourhoods.
- 'Lap-top signs': laminated posters that are clipped to a lap-top computer indicating that the officer is 'agile working' within the community and available to the public.

Understanding neighbourhoods

It is essential that local neighbourhood teams really understand their communities. To that end we have created a draft 'neighbourhood profile' that contains all requirements suggested by HMICFRS and the College of Policing. We are now undertaking internal consultation prior to seeking feedback from partners. The intention is for the profile to have a partnership 'feel' to it. Once the consultation is complete, we will replicate across all 11 policing districts.

Neighbourhood Engagement plans

Each policing district must have an engagement plan that identifies when, where and how neighbourhood teams will 'plan' to engage their communities. A draft template based on 'best practice' has been completed and includes the innovative use of technology to predict and target areas that have elevated vulnerability in terms of fear of crime, service satisfaction, neighbourhood belonging, and participation. This information is provided by Nottingham Trent University's (NTU) Community Engagement Area Classification system and I will provide a separate update that specifically focuses on the technology we propose to use within our engagement plans.

Similar to the neighbourhood profiles, we are currently starting our consultation prior to replicating the plans across all 11 districts.

Schools and Early Intervention Officers (SEIO's)

This team of 10 (soon to be 11) dedicated officers who work within secondary schools and colleges have a huge part to play in engaging young people. One key area of work being progressed is the 'problem solving' of concerns identified by young people who participated in an NTU led evaluation of the SEIO programme a few months ago. Karen Dalby the SEIO coordinator is leading this problem solving exercise which will culminate in a bespoke engagement plan for young people.

Key Individual Networks (KINs)

Gurmit Kaur, our cohesion officer is making very good progress in implementing a new technological method of maintaining our KIN database. All KIN's are being refreshed and a strict 'protocol' is in place to maximise its effectiveness.

Neighbourhood Alert

We are currently reviewing how Nottinghamshire Police can maximise its use of neighbourhood alert. As soon as this plan is completed I will brief you on the detail.

Volunteers

Paula Goodband, our 'citizens in policing' lead is currently designing a person specification and job description for what we hope to call the 'Police Support Volunteer (PSV) neighbourhood engagement administrator'. This role will allow university students who are on police related degree courses to volunteer with Nottinghamshire Police as part of their degree course. We hope to use these volunteers within the engagement world to maximise the quality of our 'offer' to the public.

Neighbourhood priority setting

In our attempt to ensure we have a corporate and evidence based approach to neighbourhood priority setting, we are currently exploring the role the OPCC (Office for Police and Crime Commissioner) 3-monthly survey and the annual Nottingham 'Respect' survey play in formally shaping our neighbourhood priorities. This is a key area of business and partnership

consultation will be key; I will keep you posted...

Tasking and Coordination (T&C)

HMICFRS make it clear that community engagement should feature within the police tasking and coordination process (local and force level). It is our intention that we achieve a consistency across all areas which involves the engagement agenda being discussed at our 2-weekly Chief Inspector led T&C meetings, thereby formalising the opportunity for local areas to request 'force' resources to support local engagement.

Public Accountability

It is essential that we have a clear public and organisational accountability framework. What we mean by this is a structured framework that involves two-way dialogue with the public during which relevant, interesting and current information is provided. This 'framework' is already in place in terms of the digital and 'face-to-face' contact we have with the public; what has been missing is an audit of what our 'accountability' looks like. This has now been undertaken.

Performance management

We are currently reviewing and developing an engagement performance framework which will feature within a wider neighbourhood policing framework. One area that is being actively pursued is the facility for staff to input planned and delivered activity into a 'performance system' which then provides a performance dashboard for review.

Quality Assurance

We are currently undertaking monthly dip testing of neighbourhood data that is displayed on our external facing website to ensure that it is current, relevant and accurate. This QA process does need to become more sophisticated and hopefully it will (in the future) be undertaken by our PSV Neighbourhood Engagement Administrators.

Community engagement training

We are currently reviewing what our training requirements are. We will be liaising with the 'training' thematic lead (Chief Inspector Rooke) to ensure that our specific requirements are included in the wider neighbourhood policing training programme. Hopefully there will be capacity to include some partnership training as well.

Community engagement TOOLKIT

Once all elements the engagement delivery plan have been completed, the detail collated will feed into a toolkit that can be accessed by staff and partners. This toolkit

will provide all the guidance and resource links associated with our neighbourhood engagement plan.

As I said in my first newsletter, I do welcome any feedback and if you do have any questions, then please do not hesitate to contact me.

Regards

Richard